

# Stay in touch on board

using your mobile phone  
on board – a simple guide



## It's easy to keep in touch with friends, family and colleagues whilst at sea

We have an on-board private mobile network, provided by Navitas Telecom, that enables you to keep in touch using your mobile phone.

Take advantage of this great service:

- Your family and friends can contact you on your mobile at any time.
- Call and text anywhere in the world.
- Call with confidence at affordable rates.



For more information about the Navitas on-board mobile service, please visit [www.navitastelecom.com/passengers](http://www.navitastelecom.com/passengers)

# Navitas

## a great way to stay in touch on board

### It's convenient

It's handy to use your own mobile phone, just as you would do on land. You can make and receive calls to and from anywhere in the world, wherever you are on the ship.

### It's affordable

Calls and texts made ashore will be charged at similar rates as if you were travelling abroad on land. All charges will be billed directly to your personal mobile subscriber account.

### It's easy

The Navitas network is activated at sea and your phone should automatically pick up the Navitas network signal.

### It's simple to get started

Using the Navitas service is easy. Just follow these simple steps.

#### **Connect to the Navitas network**

The Navitas network is activated at sea. When it's in operation you should see 'Navitas1', 'NOR17' or '90117' displayed on your mobile screen, depending on the handset.

If you have problems connecting you may have to change the settings on your phone so that it picks up the Navitas network. This will not affect the use of your mobile when you return home.

To do this, follow these instructions (please note that these may be different depending on your model of phone):

1. Select MENU
2. Select SETTINGS
3. Select PHONE SETTINGS or CONNECTIVITY
4. Select NETWORK or OPERATOR SELECTION
5. Select the Navitas network

You are now ready to make and receive calls and texts.

### To make a call

1. First, dial the international access code (either + or 00)
2. Followed by the country code you're calling
3. Followed by the area code (do not dial the preceding 0)
4. Finally, dial the destination number that you're calling.

For example:

+  +  +

When you call people from your phonebook or return incoming calls, please ensure that you include both the international access code and the relevant country code.